

Reflect and Discuss Lesson 2!

It's time to reflect on what you're learning and to do a little work. Continue to do this with coworkers. Use this sheet to jot down your thoughts!

Discussion questions with your team when thinking about shopper input:

1. How do you currently receive shopper input and feedback?

2. What are some advantages you can think of to have an advisory council?

3. What would you like to learn from shoppers to begin this process?

4. What will be your process for collecting feedback?

Questions to reflect on regarding your shoppers:

1. What stigmas do food pantry members face? Has your food pantry made attempts to reduce stigma?



3. What message are you sending your shoppers? How can you send a message that you value their health, dignity, and choice?

Once you have held some observation days and talked with shoppers, go through the below questions to begin making meaning out of what you have collected and heard.

1. What have you learned about shopper experience?

2. What have you noticed through observing the flow of your space?

3. Why is this important?

4. What facts and observations are standing out to you?

5. What, if anything yet, is emerging or exciting you?

