



Shopper Survey. Please take 5 minutes to complete. This survey helps us to understand how we are improving our services for you.

<p>1. How often do you visit this food bank?</p> <p><input type="checkbox"/> 1st time</p> <p><input type="checkbox"/> 1-2 times before today</p> <p><input type="checkbox"/> 3-5 times before today</p> <p><input type="checkbox"/> 6-20 times before today</p> <p><input type="checkbox"/> >20 times before today</p>					
<p><i>Check one box to indicate how you feel about each statement.</i></p>	Strongly disagree	Disagree	Neutral	Agree	Strongly agree
<p>2. I was pleased with the food options.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>3. I was pleased with the food quality.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>4. There were enough options to support my health.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>5. There were enough options representing my culture and/or religion.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>6. I could choose my own food.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>7. I feel that my needs are understood by the food bank staff.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>8. I feel respected at the food bank.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>9. I would feel comfortable coming back.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<p>10. I am satisfied with the amount of time it took to go through the food bank and receive my food.</p>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

<p>11. Have you ever been asked for feedback or input from the food bank whether by a survey or in conversations? <i>(Circle One to the Right)</i></p>	<p>Yes No Unsure</p>
<p>12. Volunteers and staff at the food bank greeted me. <i>(Circle One to the Right)</i></p>	<p>Yes No Unsure</p>
<p>13. If needed, were language options (translations/interpreters) available for you? <i>(Circle One to the Right)</i></p>	<p>Yes No Translation/interpretation not needed</p>

14. **What foods would you like available or more available at this food bank?**

15. **Other than specific foods, what else would you change about this food bank?**

16. **Which of the following best represents your racial or ethnic heritage?** *Choose all that apply.*

- Asian or Asian American
- African Born
- African – American
- Native American
- Pacific Islander
- Hispanic/Latinx
- White
- Other
- Prefer to not say